



UNITED STATES PATENT AND TRADEMARK OFFICE

UNITED STATES DEPARTMENT OF COMMERCE
 United States Patent and Trademark Office
 Address: COMMISSIONER FOR PATENTS
 P.O. Box 1450
 Alexandria, Virginia 22313-1450
 www.uspto.gov



Bib Data Sheet

CONFIRMATION NO. 9021

SERIAL NUMBER 10/666,796	FILING OR 371(c) DATE 09/18/2003 RULE	CLASS 705	GROUP ART UNIT 3625	ATTORNEY DOCKET NO. AUS920030302US1
APPLICANTS Yen-Fu Chen, Austin, TX; John W. Dunsmoir, Round Rock, TX; Mark L. Feinberg, Smyrna, GA; Abhay Pradhan, Austin, TX; Hari Shankar, Cary, NC;				
** CONTINUING DATA *****				
** FOREIGN APPLICATIONS *****				
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 12/11/2003				
Foreign Priority claimed <input type="checkbox"/> yes <input type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance Verified and Acknowledged _____ Examiner's Signature _____ Initials _____		STATE OR COUNTRY TX	SHEETS DRAWING 8	TOTAL CLAIMS 26
INDEPENDENT CLAIMS 6				
ADDRESS 32329				
TITLE METHOD OF DISPLAYING REAL-TIME SERVICE LEVEL PERFORMANCE, BREACH, AND GUARANTEED UNIFORMITY WITH AUTOMATIC ALERTS AND PROACTIVE REBATING FOR UTILITY COMPUTING ENVIRONMENT				
FILING FEE RECEIVED 1510	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	